TERMS AND CONDITIONS

1. CONTACT

The <u>www.erka.ro</u> website belongs and is managed by Erka Synergy Communication

2. GENERAL INFORMATION

The www.erka.ro website includes: texts, images, data bases, services, logos, ads and constitutes the 'content' of the mentioned website, which is the property of Erka Synergy Communication company. We reserve the right of changing, correcting, modifying, adding and/or withdrawing these terms without notifying in advance. These changes will come into force from the date of their publication on www.erka.ro. In addition, SC Erka Synergy Communication may limit access to the website or to certain facilities of the website, may bring restrictions to certain IPs, without notice and without any other responsibility.

INFORMATION OFFERED THROUGH THE WEBSITE & GENERAL DATA PROTECTION REGULATION

Filling in the application form is considered to be the express and unambiguous consent of the user for the usage of his/her personal data with the purpose of contacting and sending electronic messages.

Erka Synergy Communication does not assume responsibility for the accuracy of the data provided by users through the application form. In accordance with the requirements of EU Regulation 2016/679 for the protection of personal data and the free movement of this data, Erka Synergy Communication has the obligation to manage the personal data provided by the users safely and only for the specified purposes.

We also draw your attention to the fact that the user has the right to oppose, in which case we will remove all his/her personal data from our database.

User's rights:

- a. to rectify, update, block or delete, free of charge, the supplied personal data
- b. request the cessation of the processing of his/her personal data
- c. request the cessation of sending promotional messages. Any notice from the user will be signed, dated and sent by e-mail or in writing to Erka Synergy Communication

LIMITATION OF LIABILITY

Erka Synergy Communication shall not be liable for any damages, direct or indirect, resulting from:

- the use or the impossibility to use the information
- unauthorized access to user data;
- statements / actions of a third party on the services
- the acquisition of complementary goods and services resulting from transactions or received messages and started via www.erka.ro

The user of the www.erka.ro website confirms that he/she has read and accepted these Terms and Conditions. The use of www.erka.ro by the client implies the unconditional acceptance of these Terms and Conditions.

Cookies:

In order to offer a personalized service to our users, www.erka.ro can use cookies to facilitate the storage and tracking of your preferences. For example, we may use cookies so that you can identify yourself and which provide you with information and services based on the preferences you have expressed in your previous visits.

Cookies are .txt files, provided to your browser by a web server, and then stored on your computer's hard drive.

Using cookies is a current standard on many of the major sites you visit. Most browsers are set to accept cookies. However, should you not prefer this procedure, you can either reset your browser or it can let you know whenever you receive a cookie, or even refuse to accept cookies.

5. HOW WE PROTECT THE INFORMATION COLLECTED FROM YOU

Erka Synergy Communication does not provide the information collected to third parties without your express and prior consent. Any statistics regarding the traffic of our users that we will provide to third-party advertising sites or partner sites is provided only as a set of data and does not include any personally identifiable information about any individual user.

We guarantee that we will ensure the security of the information you provide in our systems, according to the security standards imposed by the European legislation in force.

6. WHO HAS ACCESS TO THE INFORMATION COLLECTED FROM YOU

Erka Synergy Communication will not disclose any personally identifiable information about its users to third parties without first obtaining the express consent of the users in this respect.

7. HOW WE CAN CORRECT THE ERRORS FROM THE COLLECTED DATA FROM YOU

Should you create an account with one of our services, we can send you a confirmation email through which we will give you the details of your new account. The confirmation message will be sent to the email address you provided and will describe how you can modify or delete the account data you just created.

We advise you to keep this confirmation email, especially as I tcontains information that may be useful to you when you encounter problems accessing our services.